



## PRIVACY POLICY AND INFORMATION ART. 13 GDPR 679/2016

This Privacy Policy is intended to illustrate the methods and purposes of the processing of personal data carried out by Fluidotecnica S.r.l. as data controller and governor of the [www.fluidotec.it](http://www.fluidotec.it) site and all services connected to it.

Fluidotecnica S.r.l. is committed to respecting the privacy of every User visiting the Website and uses its Services.

The Policy does not apply to third party sites which may grant active or passive access through links on the website of the owner.

The processing of personal data of Users is in full compliance with (EU) Regulations 2016/679 and with the others rules regarding data processing in force.

### 1. Identity and contact details of the Data Controller

Data Controlling is governed by Fluidotecnica S.r.l. - Via Enrico Mattei, 30/32 - 27038 Robbio (PV) - VAT number 01074980184 C.F. 01074980184 - email: [privacy@fluidotec.it](mailto:privacy@fluidotec.it)

### 2. Categories of personal data processed

The Data Controller may process the following categories of Users personal data:

- data communicated by the User: identification and contact data entered voluntarily by the User in case of completion of a data request form; the optional, explicit and voluntary supply of messages to the Data Controller contact addresses, as well as the completion and submission of any forms on the site, entail the acquisition of the sender's contact details, which will need answering, as well as any personal data included in the communications. If necessary, specific information will be published on web pages prepared for the provision of different services and different purposes.
- browsing data: during normal operation the computer systems and software procedures used to operate this site acquire some personal data which may be transmitted during the use of Internet communication protocols.

This category includes IP addresses or domain names of User's computers and terminals, addresses in URI / URL notation (Uniform Resource Identifier / Locator) of the requested resources, time of request, method used to submit the request to the server, file size obtained in response, numerical code indicating the status of the response given by the server (success, error, etc.) and other parameters related to the operating system and the User's computer environment.

This data, which is necessary when using web services, is also processed for the purpose of:

- obtaining statistical information on the use of services (most visited pages, number of visitors per hour or day, geographical areas of origin, etc.);
- check the correct functioning of the services offered
- in the case of hypothetical computer crimes against the site, in agreement with the judicial authority such data could be used to ascertain responsibility
- **cookies:** this site DOES NOT use cookies

### **3. Purposes and legal bases for the processing of personal data**

The Owner processes User data to allow browsing the site and to respond to any request on behalf of the User.

Any further processing will only take place only on the basis of obligations established by law and on the basis of legitimate interest. For any other processing purpose, explicit consent is given by the User to the Data Controller.

The legal bases identified are the art. 6.1.b) GDPR for the treatments necessary to fulfill the execution of pre-contractual / contractual agreements / execution of specific requests - art.6.1.c) GDPR to fulfill the legal obligations - art.6.1.f) GDPR for the pursuit of legitimate interest.

### **4. Data storage times**

Any personal data processed by FLUIDOTECNICA S.r.l. will be stored for the time strictly necessary to achieve the purposes for which it was originally collected and, in any case, will no longer be processed as a result of revocation of given consent.

If any personal data processing should instead, take place in fulfilment of legal, fiscal or judicial obligations, such data may be stored up to a maximum of ten (10) years.

Navigation data does not persist for more than seven days and is deleted immediately after their aggregation (with the exception of any need to ascertain a crime by the judicial authorities).

### **5. Conferment and treatment method**

The provision of data such as name / e-mail address is necessary in order to be able to respond to requests submitted voluntarily; all personal data will be processed through the use of paper and computerized tools.

The Data Controller has taken all necessary technical and organizational measures to guarantee high level security in order to minimize the risk of destruction or loss, even accidental, of any data, unauthorized access or non-processing- whether permitted or not in accordance with the purposes indicated in this document, according to articles 24, 25 and 32 of the GDPR.

However, since it is not possible to guarantee that the measures taken for the security of the Site and the transmission of data is such as to exclude any risk of unauthorized access or loss of data, we urge the User to make sure that his computer be equipped with updated antivirus software for data network protection and that your Internet service provider has in turn taken appropriate measures for the security of data transmission.

### **6. Recipients of personal data - Communication and disclosure of personal data**

The personal data processed will be communicated to well-defined subjects. Based on the roles and duties performed, internal and external personnel have the right to data processing within the limits of their powers and according to the instructions given by the Data Controller. These data can be communicated to legitimate subjects such as: subjects acting as system administrator, hosting services and maintenance of the technological part of the site and subjects whose legal provisions or community regulations recognize the right to access the data.

Web hosting service is located in the EU.

## **7. Transfer of personal data abroad**

Users' personal data will not be transferred to non-European Union countries that do not provide data protection levels in line with the applicable Privacy Policy

## **8. Processing of personal data of those under age**

The use of the Site and the Services is reserved only for Users over 18 years of age. Fluidotecnica S.r.l. does not process personal data of those under age.

## **9. Rights of an interested party**

The Data Controller is freely contactable for any request related to this Policy by writing to [privacy@fluidotec.it](mailto:privacy@fluidotec.it)

The User may, at any time, exercise the rights referred to in Articles 15 and subsequent of the GDPR 679/16. The aforementioned rights may be exercised by sending a specific request to the Data Controller through the contact channels indicated in this document.

## **10. Cookie Policy**

For the use of cookies, see the appropriate "Cookie Policy" section where appropriate information is provided.

## **11. Links to third-party sites**

Fluidotecnica S.r.l. will under no any circumstances be held responsible for processing carried out through or in relation to such third-party sites.

Users are therefore invited to pay the utmost attention on the conditions of use and privacy and cookie policies published on the portals visited.

## **12. Changes and updates**

This Policy is updated and applicable as from 25/05/2018.

Any further modification will be communicated to Users with the means and time deemed most appropriate by the Owner, in particular through the publication on the Site.